## **STAFFING**

The Private Security Services Section is pleased to announce the addition of 4 new staff members:

Lisa Hahn has joined the section as Deputy Section Chief. Lisa has extensive experience in the regulatory field, especially as it pertains to enforcement matters. She will be responsible for the direct supervision of staff, with a primary focus on the compliance and enforcement areas of the program.

As training coordinator, Bob Hood has a wide variety of responsibilities. He coordinates all training provided by the section, reviews and approves all exemption requests, training school and instructor applications, and works closely with the training schools to ensure that the compulsory minimum training requirements are met. In addition, Bob will be coordinating the Job Task Analysis project for the section.

John Reus brings over 20 years security and investigator experience to the section as one of the agent investigators. John will conduct investigations, audits and training, as well as providing extensive technical assistance to businesses, training schools and individuals.

Claudette Ellett has joined the section in the critical customer service representative position. She is primarily responsible for handling the large number of telephone inquiries and requests for information. Speaking with people in a positive and friendly manner makes her a key component to the program.

If you have the opportunity or need to speak with either Lisa, Bob, John or Claudette, be sure to welcome them onboard!

## **OUR WEBSITE**

For up-to-date information on our section or our agency, please be sure to check out our website at: www.dcjs.state.va.us/privatesecurity

## REMINDER

We have a large number of compliance agents and instructors that are due for renewal and applicable in-service training this year. If you have not already done so, please be sure that you are aware of your training due date or certification expiration date, and get scheduled for a training session in your area. Our section makes a strong effort to be accommodating by offering training in your geographic area but do not wait until the last minute to enroll as training sessions are in high demand. Enrollment applications may be requested directly from section staff.

We will be offering another of our well-received "technical assistance" trainings on July 27th in Fairfax. This training is open to any individual, and proves especially useful to staff that are responsible for licensing, registration and certification applications but are not a compliance agent or instructor. Enrollment applications may be requested directly from section staff.

The quarterly Private Security Services Advisory Board meeting is scheduled for July 11, 2000, at the Holiday Inn North, Fredericksburg at 10:00 a.m. All interested persons are encouraged to attend. Be sure to take advantage of this opportunity to meet the advisory board members as well as DCJS staff and discuss various areas of interest to your particular business and the industry.

## **UPCOMING EVENTS**

Entry Level Compliance Agent Training (third Wednesday of every month)